



MENZIES MATTERS

June 2023 | Issue 174



Department of Local Government, Sport and Cultural Industries



St Barbara



NORTHERN STAR

3-4 June 2023 Kalgoorlie • Menzies • Leonora



cyclassic.com.au



MESSAGE FROM THE Shire President



May 2023

President's Report May 2023

Before the scheduled Ordinary Meeting of the Council on 27 April 2023 at Tjuntjuntjara Cr Jill Dwyer and myself travelled to the Community via Laverton and the Anne Beadell Highway, staying overnight at the Ilkurlka Roadhouse before heading south in the morning to attend the Ordinary Meeting of the Council at 9am.

Following the meeting we travelled to Kalgoorlie via the Cut Line and the Trans Access Road, the whole journey was undertaken on roads subjected to recent rainfall particularly the Trans Access Road.

A Special Meeting was held by Council at 9am on Friday 12 May to deal with Item 6.1 Tjuntjuntjara Access Route-Road Improvements and Repairs Tender.

A Briefing session was held on Thursday 18 May that was attended by Councillors that were available due to work commitments.

Greg Dwyer
Shire President

MESSAGE FROM THE CEO



May 2023

SHIRE NOTES:

The following items were considered by the Council at its Ordinary Meeting held on 25 May 2023:

- Endorsed a new policy to ensure that all Council Policies are reviewed annually.
- Endorsed a new policy regarding Acting CEO or temporary employment of CEO in compliance to Section 5.39C of the Local Government Act 1995.
- Endorsed a new policy to designate Senior Employees pursuant to Section 5.37 of the Local Government Act 1995.
- Initiated the recruitment process to appoint a Chief Executive Officer.
- Endorsed the request of Delta Lithium Pty Ltd to the Minister for Lands regarding closure of portion of Mt Ida Road and the creation of a permanent diversion road around mining tenements.

The Shire is pleased to welcome Sean McGay as the new Community Development Manager. He brings with him several years of experience in community-related work.

It is with mixed emotions that we bid farewell to Tatenda Rusere. We want to express our gratitude for the contributions he has brought to our team during his employment with us and wish him all the very best in future endeavors.

Rob Stewart
Acting CEO

MESSAGE FROM THE CEO



May 2023

Comings and Goings

Shire Councillors and staff have bid farewell to one staff member while welcoming another.

We recently said farewell to Tatenda Rusere, whose first job in Australia was with the Shire of Menzies. Although he only stayed 19 months, during that time he learned many of the accounting and financial processes of local government and the Shire of Menzies.

Tatenda isn't moving far away though, as he will be living and working in Kalgoorlie. Everyone at the Shire wishes him all the best for the future.

At the same time, we welcomed a new staff member.

Sean McGay is the council's new Community Development Manager and we're sure many members of the community will meet him very soon.

Sean hails from Kalgoorlie but has worked overseas for many years. As Sean says, he is looking forward to working in a small community and hopefully 'making a difference'.

Sean was introduced to Councillors at the last ordinary meeting of the Council and was made to feel very welcome.

SHIRE Updates



Ordinary Meetings of the Council 2023

The public is advised that pursuant to Regulation 12(1)(a) of the *Local Government (Administration) Regulations 1996*, the following dates, times, and locations have been approved by the Council for Ordinary Council Meetings for the period ending 31 December 2023.

Date	Time	Location
Thursday 29 June	1 pm	Menzies
Thursday 27 July	1 pm	Menzies
Thursday 31 August	1 pm	Menzies
Thursday 28 September	1 pm	Tjuntjuntjara
Thursday 26 October	1 pm	Menzies
Thursday 30 November	1 pm	Menzies
Thursday 21 December	1 pm	Menzies

Audit and Risk Committee Meetings 2023

The following dates and locations have been approved by the Council for Audit and Risk Committee Meetings for 2023.

Date	Time	Location
Thursday 29 June	9 am	Menzies
Thursday 21 September	11 am	Menzies
Thursday 14 December	11 am	Menzies

Council meetings are open to the public, except when stated, and prior notice will be given of any Special or Committee Meetings that are called.

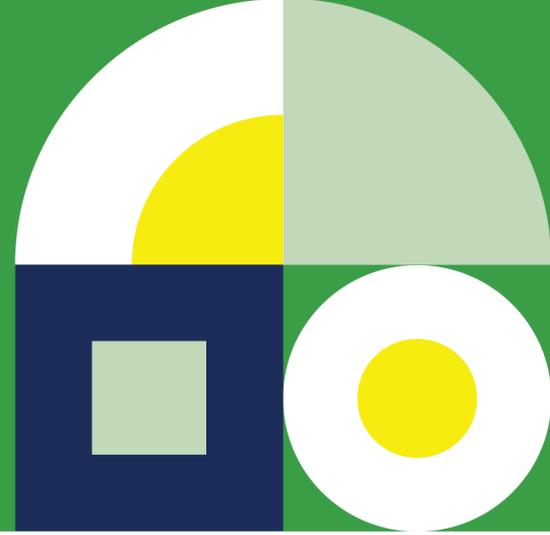
Robert Stewart — Acting Chief Executive Officer

Letter to the Editor



Letters will be published as space permits and may have to be edited. So if you have something on your mind, write a letter to the Editor and we will do our best to publish it. If the letter is about the Council, we will do our best to respond in the same edition if time allows.

UPCOMING Events



Adults Art Classes

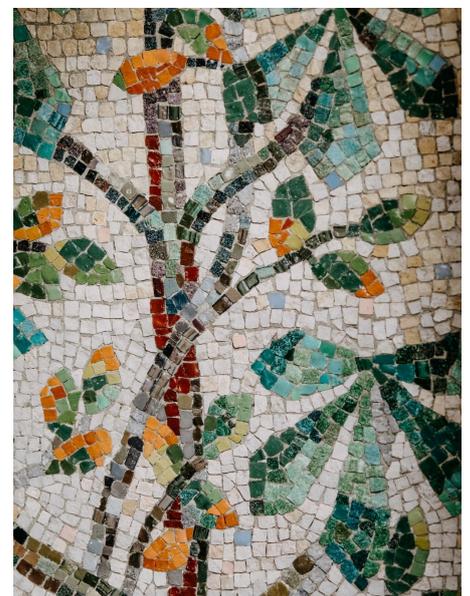
Would you like to learn Mosaic
Come and join Adele Workman Davies.

At the Menzies Youth Centre

Sunday 11 June, 18 June, 25 June 2023

Time 12.00pm to 3.00pm

Please let Debbie at the Visitor Centre know if you are interested
as numbers are limited



UPCOMING Events



GOLDFIELDS INTEGRATED PRIMARY MENTAL HEALTH (PORTAL) SCHEDULE

ELLA FROM CENTRECARE WILL BE IN
MENZIES
ON THE FOLLOWING DATES



GOLDFIELDS MENTAL
HEALTH PORTAL

May 2023 Monday ~~4~~, 15, 29
June 2023 Monday 12, 25
July 2023 Monday 3, 17, 31

Portal program is a fee free service that provides counselling and clinical care coordination to individuals experiencing and at risk of developing mental health issues or distress.

GP referrals, Provisional, self-referrals accepted.
Ages 5 years old and above.

FEEL FREE TO DROP BY FOR A YARN.

WHERE: MENZIES COMMUNITY RESOURCE CENTRE, 24 SHENTON ST.

TIME: 10:30AM - 2:30PM

For students, parents and/or carer, please feel free to drop by at the Community School Library for a chat with Ella between 12:20 to 12:50pm.

Supported by



Centrecare acknowledges WA Primary Health Alliance (WAPHA) for providing funding in its role as the operator of the Country WA PHN.

For more information please
contact Ella on 9080 0333 or
email kalgoorlie@centrecare.com.au

COMMUNITY

Birthdays



June Birthdays

Shanae Tucker	6 June
Stacey Miller	10 June
Shania Cameron	25 June
Alana Cameron	30 June

Menzies Community School

Newsletter



MENZIES COMMUNITY SCHOOL

Pukulpa Nintirrinkula
Happy Learning

menziescs@wa.edu.au

Menzies Newsletter
Term 2 Week 6

From the principal:

How time flies. You blink and it is the middle of Term Two. There are so many things coming up during the rest of the term.

We will be having our termly bush day to support what has been happening in the classroom and we have been fortunate to have a Two-Way Science expert here for the term. Ms. Tahlee Blizzard has kindly come to our school for the term to support us as we continue our journey into Two-Way learning throughout the school.

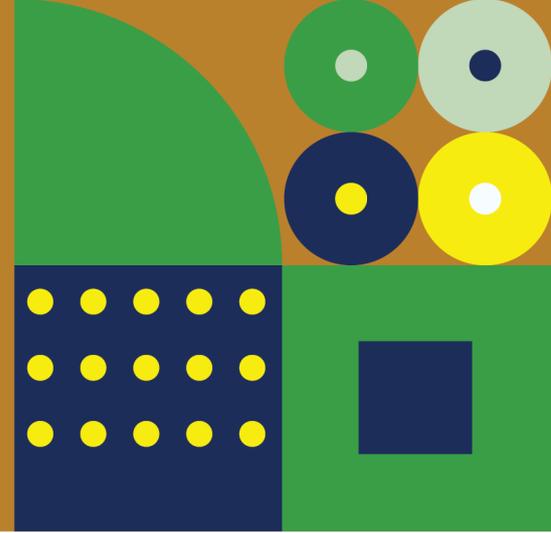
We will be having the attendance reward in a couple of weeks. This term the attendance reward will be a trip to the movies to see *The Little Mermaid*, followed by a treat at McDonald's.

On Wednesday 28 June, we will be celebrating NAIDOC with a visit from Justine from Buntings and we will also have the Waalitj Foundation coming as well.

Camp planning is going along nicely. Most of the forms from the families have been returned and signed, now we get to the nitty gritty of what activities to do. At Australia Zoo we will be having an encounter with a giraffe and a photo with a koala, while at the Brisbane Museum, we will take part in the Dinosaur exhibition and the students have begun to plan their day at Movie World.

Menzies Community School

Newsletter



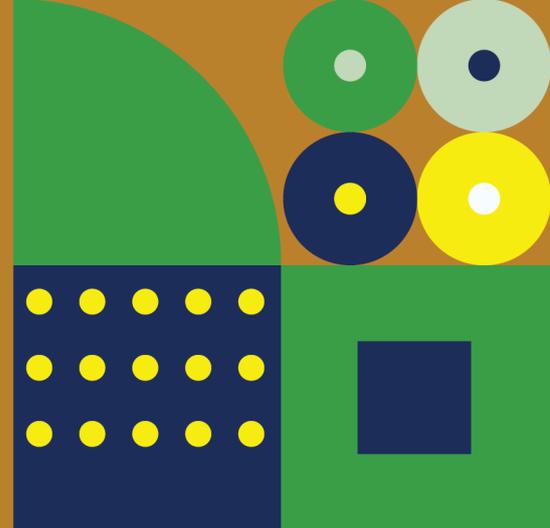
From the Yilpa Classroom:

This semester, students from Yilpa have been learning about the past and present during history lessons. Students looked at photos from the past and the present and talked about the differences and similarities that they can observe. On 18th May, which is also the International Museum Day, Ms Peta from Museum of the Goldfields visited the school to talk about reading materials from the past. She also shared a story about how some people used food tins to build shelters in the bush.



Menzies Community School

Newsletter



From the Wanampi Classroom:

This Term in Science, we are focusing on Earth and Space Sciences. The students have learnt about what different animals are doing during this time of season—Yaltakutu (Autumn). The students also conducted an investigation where they collected different soil samples. They studied the soil's properties and what happened to them when water was added. Students classified their soil samples into three different categories: silt, clay or sand.

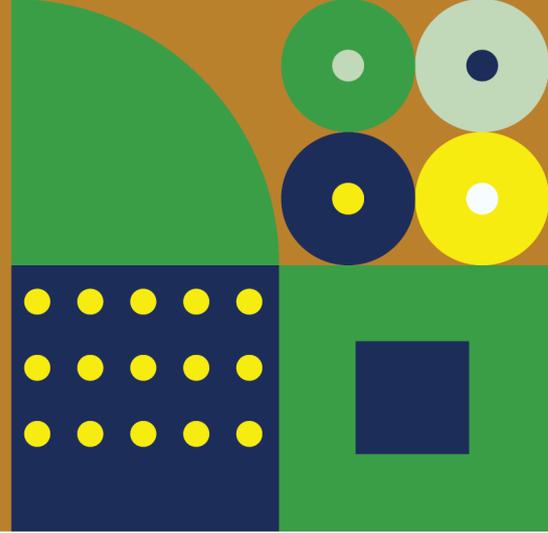


Two-Way Science:

We will be going on Bush Day on Wednesday, May 31st. Students will collect rock samples to investigate as well as trying to make their own tools out of the natural materials around them. The students will be making damper for morning tea. Fruit, tea & coffee and a BBQ lunch will be provided. We would love for you to join us! If you are interested, please contact the school on 9027 5700.

Menzies Community School

Newsletter



Marlu News

We are so proud of Marlu students' commitment to learning. Here is a glimpse of what they are doing...

In Maths, students are learning to solve complex number problems so that both sides of the 'equal to' sign are the same. When we started learning about this, students used balance scales to balance both sides of the 'equal to' sign.



Dogs Make the Best Pet
Dogs absolutely make the best pets ever.

Firstly, dogs are the cutest pets ever. They have beautiful puppy eyes. They are much cuter than cats.

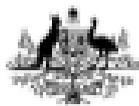
Secondly dogs are fun playmates. You can play chasey, tug-of-war or even dance with a dog. Dogs can play best game want you can do.

Lastly, dogs can help people. Guide dogs help blind people. St Bernard dogs rescue people who are drowning. Can a pet bird save someone from drowning?

Our focus for English is writing to convince others to agree with us. Here is a sample of a student's writing. Isn't he right, though? Don't you agree that dogs make the best pet?

Continuing our theme: *Cooking from the Garden*, students have made delicious healthy dishes like roast pumpkin soup and sweet potato frittata. These are easy to prepare, healthy dishes that students can make at home. Below is a photo of a butternut which we turned into delicious pumpkin soup, and students weeding our garden. As part of our cooking program, students also plant seeds, tend the veggie patch and then harvest from our school garden.





Enhanced Income Management and SmartCards

- On 6 March 2023, eligible customers moved from the Cashless Debit Card program to enhanced Income Management, retaining their Cashless Debit Card.
- There is a new card available to support enhanced Income Management, called the SmartCard.
- Services Australia are keen to promote the availability of the SmartCard to enhanced Income Management customers.
- We request your assistance in having conversations with enhanced Income Management customers, who still have a Cashless Debit Card, about picking up a new SmartCard.
- There are enhanced Income Management resources on the [Department of Social Services \(DSS\) website](#) (select your state or territory) which you might find useful when talking to customers.
- You can use the table below as a quick guide of where SmartCards are available. You can also find this information by searching 'get a smartcard' at [servicesaustralia.gov.au](#).

Key messages for customers:

- There is a new card available to support enhanced Income Management, called the SmartCard.
- Customers can pick up a temporary SmartCard:
 - at selected Services Australia service centres,
 - at participating Agents,
 - TCU branches in the Northern Territory (for TCU customers only), or
 - from visiting Services Australia Remote Servicing Teams.

Customers can go to [servicesaustralia.gov.au/smartcard](#) and search 'get a smartcard' for information on where to get a SmartCard in their location.

- When a temporary SmartCard has been collected and activated, a personalised SmartCard with the customer's name printed on it is sent in the mail.
- Customers who are unable to get a card in person, can contact the **SmartCard eIM hotline on 1800 252 604**.
- Customers can get more information from:
 - [servicesaustralia.gov.au/smartcard](#)
 - [smartcard.com.au](#)
 - [tcu.com.au/smartcard/](#)

SmartCards are available in the locations outlined below:

Western Australia	<ul style="list-style-type: none">• Broome Service Centre• Derby Service Centre• Fitzroy Crossing Remote Service Centre• Halls Creek Remote Service Centre• Kalgoorlie Service Centre
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	<ul style="list-style-type: none"> • Kununurra Service Centre • Laverton Remote Service Centre 	
South Australia	<ul style="list-style-type: none"> • Ceduna Service Centre 	
Queensland	Service Centres <ul style="list-style-type: none"> • Bundaberg Service Centre • Cairns City Service Centre • Gladstone Service Centre • Hervey Bay Service Centre • Innisfail Service Centre • Mareeba Service Centre • Maryborough Service Centre • Mossman Service Centre • Mt Isa Service Centre • Townsville Ross River Rd Service Centre • Western Cape Regional Service Centre 	Agent Sites <ul style="list-style-type: none"> • Aurukun • Coen • Doomadgee • Hope Vale
Northern Territory	Service Centres <ul style="list-style-type: none"> • Alice Springs Service Centre • Borroloola Remote Service Centre • Casuarina Service Centre • Darwin Service Centre • Galiwinku Remote Service Centre • Groote Eylandt Remote Service Centre • Hermannsburg Remote Service Centre • Katherine Service Centre • Maningrida Remote Service Centre • Nhulunbuy Service Centre • Palmerston Service Centre • Santa Teresa Remote Service Centre • Tennant Creek Service Centre • Tiwi Islands Remote Service Centre • Wadeye Remote Service Centre • Yuendumu Remote Service Centre 	Agent Sites <ul style="list-style-type: none"> • Ali Curung • Alpurrurulam • Amoonguna • Ampilatwatja • Areyonga • Arlparra • Atitjere • Barunga • Batchelor • Belyuen • Beswick • Bulman • Canteen Creek • Elliott • Engawala • Finke • Gunbalanya • Haasts Bluff • Imanpa • Jabiru • Jilkminggan • Kalkarindji • Kaltukatjara • Kintore • Lajamanu • Laramba • Mataranka • Milikapiti • Milingimbi • Mingjilang • Minyerri

		<ul style="list-style-type: none"> • Mount Liebig • Murray Downs Station • Mutitjulu • Nairyu • Nganmariyanga • Ngukurr • Numbulwar • Nyirripi • Papunya • Peppimenarti • Pirlangimpi • Pamingining • Red Gum Store • Rittarangu • Robinson River • Ti Tree • Timber Creek • Titjikala • Tjuwanpa • Wallace Rockhole • Waruwi • Willowra • Woodycupaldiya • Wutunugurra • Yarralin • Yirkala • Yuelamu
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COMMUNITY

News & Updates



Services
Australia



Volunteer for enhanced Income Management and SmartCard

If you want help managing your money, you can volunteer for enhanced Income Management if you are eligible, and live in:

- Bundaberg or Hervey Bay region, or Cape York or Doomadgee region, Qld
- Kununurra or Wyndham in the East Kimberley region, WA
- Goldfields region, WA
- Ceduna and surrounds, SA.

To volunteer for enhanced Income Management, you can:

-  call the SmartCard eIM hotline on **1800 252 604**
-  visit a Services Australia service centre
-  call the Family Responsibilities Commission on **1800 004 973** in Cape York and Doomadgee region only.

You'll get a SmartCard to access your enhanced Income Management account.

You can use your SmartCard all of these ways:

- shop in store using your PIN or tap to pay
- shop online
- pay bills with BPAY.



Find out more

 servicesaustralia.gov.au/smartcard
smartcard.com.au
dss.gov.au/supportservices

If you are living with disability and you need other support, call the Disability Gateway on **1800 643 787**.

COMMUNITY

News & Updates



Services
Australia



Enhanced Income Management

Enhanced Income Management helps you budget your payments. It also helps you meet essential household needs and expenses, like food, rent, bills and education. A SmartCard supports enhanced Income Management.

Ways of using your SmartCard

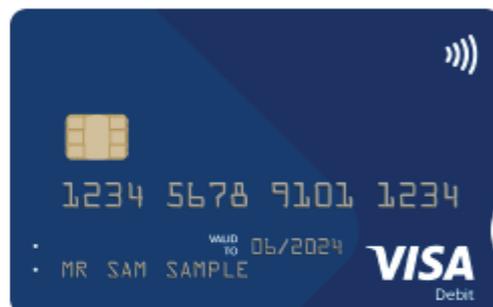
You can use your SmartCard all of these ways:

- to shop in store using a PIN or tap to pay
- to shop online
- to pay bills with BPAY.



You cannot use your SmartCard to do any of the following:

- ✗ buy tobacco or tobacco products
- ✗ buy pornography
- ✗ buy alcohol or homebrew kits
- ✗ gamble
- ✗ buy gift cards and cash-like products
- ✗ get cash out.



NT only

Find out more



SmartCard eIM hotline 1800 252 604

Traditional Credit Union 1800 828 232 (NT only)



Services Australia service centres

Traditional Credit Union Branch (NT only)



servicesaustralia.gov.au/smartcard

smartcard.com.au

tcu.com.au (NT only)

dss.gov.au/supportservices

If you are living with disability and you need other support, call the Disability Gateway on 1800 643 787.

COMMUNITY

News & Updates



Australian Government



Services
Australia



Enhanced Income Management and SmartCard



SmartCard eIM hotline **1800 252 604**

Traditional Credit Union **1800 828 232** (NT only).

Call us for:

- help and support for the SmartCard
- lost or stolen cards
- more information.

Find out more



servicesaustralia.gov.au/smartcard

smartcard.com.au

tcu.com.au (NT only)

dss.gov.au/supportservices



Services Australia service centres.

If you are living with disability and you need other support, call the Disability Gateway on **1800 643 787**.



Government of Western Australia
Department of Mines, Industry Regulation and Safety



Community Column

Consumer Protection 140 William Street Perth Western Australia 6000
Email: cpmedia@dmirs.wa.gov.au | www.dmirs.wa.gov.au | www.wa.gov.au

11 May 2023

With Commissioner for Consumer Protection Trish Blake

Travelling in a post-pandemic world

As the world shakes off the shackles of COVID-19, many Western Australians are feeling more confident about jetting off or setting sail for a holiday.

We therefore want to remind travellers about their rights under the Australian Consumer Law (ACL) if something goes wrong with a travel product or service.

Beyond what is outlined in the terms and conditions, the travel provider is bound by the ACL to deliver a cruise, flight, tour or accommodation that meets the description or advertisement.

This issue was recently highlighted when Perth cruise passengers were told shortly before departure their ship was no longer heading into open waters and would instead remain docked in WA for maintenance. Following media coverage on the issue that included commentary by Consumer Protection, our understanding is the maintenance was subsequently cancelled and the cruise proceeded as originally planned.

In addition to delivering on what was promised, travel services must also be provided with due care and skill, fit for any specified purpose and occur within a reasonable period of time (if no time was set when booking).

When one of these consumer guarantees is not met, the appropriate remedy will depend on how major the problem is. If you wouldn't have paid for the service had you known about the problem, it's considered a major failure and means you get to choose the remedy, which could include a refund, compensation or new booking. For minor failures that can be resolved, the travel provider can choose to fix the issue or provide a replacement service in a reasonable time.

Remember, that while the ACL protects you within Australia, accommodation or travel booked with overseas companies may mean your entitlements are dictated by the consumer regulations in that jurisdiction.

If things don't go to plan, it's best to try to resolve any issues with your travel provider directly. If you are unsuccessful, don't forget that paying by credit card may allow you to get a chargeback through your bank if you do not receive what you pay for.

Should neither of those options prove successful, contact us for further advice on 1300 30 40 54 or consumer@dmirs.wa.gov.au. There is more information about your travel rights is on our [website](http://www.consumerprotection.wa.gov.au) at www.consumerprotection.wa.gov.au



Government of Western Australia
Department of Mines, Industry Regulation and Safety



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17 May 2023

With Commissioner for Consumer Protection Trish Blake

Keep your wits when buying tickets

Live sport and music lovers will be spoilt for choice in the coming months, as Western Australia gets set to host to a slew of major international events.

Competition for tickets to the likes of the FIFA Women's World Cup, Coldplay and P!NK has been fierce, so it's never been more important for WA consumers to stay on the ball when trying to secure their own seat or spot.

We have no doubt ticket scalpers and scammers will come crawling out of the woodwork to offer tickets on resale sites or online classifieds that either don't exist or are at illegally inflated prices.

That's why your safest option is to always buy tickets through the authorised ticketing agent, or via its authorised resale site if you miss out.

Before snapping up tickets to any event, it's important to check whether they come with a 'resale restriction.' If they do, it means you cannot sell them for more than a 10 per cent mark-up and you may have issues transferring them into a different name should you no longer be able to attend.

When advertising tickets with resale restrictions, resellers must also remember to include the original ticket cost (including booking fees) and details of the seat row and number.

Event goers can rest assured that when major concerts or sporting competitions are advertised, our compliance officers proactively monitor resale sites and online classifieds for fake tickets and to ensure genuine resale tickets comply with the legislation, in addition to investigating complaints about misconduct.

Following one such investigation earlier this year, Consumer Protection issued five \$2000 infringement notices to scalpers who illegally advertised tickets to the Ultimate Fighting Championship (UFC 284) event for up to 430 per cent more than they originally paid for them.

We want consumers to help us stop ticket scalpers and scammers in their tracks. The first thing to do if you've bought a ticket that doesn't comply with the law is to ask for a refund from the supplier or individual seller. Failing this, you may be able to seek a chargeback from your bank if you paid by credit card.

If you spot resale tickets exceeding 10 per cent mark-up, or believe you've seen fake tickets, contact Consumer Protection on 1300 30 40 54 or consumer@dmirs.wa.gov.au



Government of Western Australia
Department of Mines, Industry Regulation and Safety



Community Column

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Email: cpmedia@dmirs.wa.gov.au | www.dmirs.wa.gov.au | www.wa.gov.au

24 May 2023

With Commissioner for Consumer Protection Trish Blake

Speak up about substandard rentals

Western Australia's rental market has never been tighter, but it doesn't mean tenants should accept living in homes that are falling into disrepair, have mould or electrical safety issues.

So far this year, Consumer Protection has received 387 enquiries and 32 complaints about rental repair and maintenance issues, but we suspect these figures are only a small proportion of the actual number of tenants experiencing such problems currently.

Due to the low vacancy rates, we are concerned some tenants may feel trapped in substandard properties and afraid to voice their concerns out of fear of being unable to find another place to live.

While we understand these anxieties, we still urge tenants to learn about their rights or contact us so that we may try to help them resolve the problems.

Landlords are duty-bound to promptly attend to any maintenance or repair issues, as well as to provide a safe and healthy environment for their tenants.

We are concerned to see electrical hazards listed among some of the issues reported to us. If tenants experience any shocks, tingles or other serious electrical safety issues in their rental home, they should immediately contact their network operator (likely either Western Power or Horizon Power) before alerting their landlord, property manager or other government agencies like Consumer Protection or Building and Energy.

Harmful black mould is another health hazard to watch-out for, particularly as we head into the wetter months. A landlord could be in breach of a rental agreement if mould develops due to a lack of maintenance or repairs, while a tenant could be in breach if they fail to keep the property reasonably clean, dry and well ventilated.

Tenants facing repair or maintenance issues that could cause them harm or undue hardship are reminded they can breach the landlord for failing to carry out [urgent or essential repairs](#). If the matter goes to court, tenants may be released from their rental contract obligations and even be awarded compensation.

Tenants who believe their landlord or agent has failed to initiate repairs or maintenance within a reasonable timeframe are urged to contact Consumer Protection on consumer@dmirs.wa.gov.au or by calling 1300 30 40 54.



Government of Western Australia
Department of Mines, Industry Regulation and Safety



Community Column

Consumer Protection 140 William Street Perth Western Australia 6000
Email: cpmedia@dmirs.wa.gov.au | www.dmirs.wa.gov.au | www.wa.gov.au

31 May 2023

With Commissioner for Consumer Protection Trish Blake

Clearer pricing rules for funerals

There's nothing easy about losing a loved one, but we hope new WA laws will go a long way towards clearing up any confusion about what their final farewell will cost.

Funeral companies must now publicly display their prices upfront to give consumers the chance to compare costs without having to meet with a representative from the business to get this information. Consumers should now receive a full breakdown of prices and know exactly what the total cost of the funeral will be, so there are no surprises [paper on](#).

The new regulations in the Funeral Pricing Code of Practice stop sales practices that once made it difficult for consumers to make informed decisions at a very emotional time. In some previous cases, the final cost wasn't known until after the funeral was held, leading family and friends of the deceased to believe they had been overcharged.

Those consumers who decide to pay for their funerals upfront before they are needed should know they are protected by the mandatory [Prepaid Funerals Code of Practice](#), which was introduced in 2021. The Code requires goods and services to be detailed in the contract, prices to be fixed at the time of signing, a 30-day cooling off period and payments to prepaid funeral funds to be managed within secure investments under the name of the client until they are required.

It's important to note that prepaid funeral cover is different to funeral insurance, which should be treated with caution given ongoing payments are required for the rest of a consumer's life – meaning they could pay significantly more than the actual payment their family will receive.

Funeral bonds bought through a funeral director, a friendly society or a life insurer are another way of saving for funeral expenses. After paying an initial deposit, regular payments are made over time and the money grows in value with interest. Money invested in this way can only be used for a funeral, meaning it can't be taken out earlier.

Ultimately we believe the simplest way to pay upfront for a funeral is to save up for it in a term deposit or savings account, separate to your everyday bank account.

The [Moneysmart website](#) has more information about the different options for paying for funerals at www.moneysmart.gov.au.

If you believe you have been misled about funeral costs, report it to Consumer Protection on consumer@dmirs.wa.gov.au or 1300 30 40 54.

COMMUNITY

News & Updates



Services
Australia



Indigenous Service Officers

We're committed to delivering culturally appropriate services and support to Aboriginal and Torres Strait Islander peoples.

Indigenous Service Officers can help you:

- get information and access our payments and services
- learn how to use our online services
- connect with other services in your area.

Indigenous Service Officers in community:

- visit and work with community organisations near you
- organise and join in community events
- run education sessions about our services.

Do you need to speak to us in language?

You can call the Centrelink Indigenous Call Centre to speak to us about our payments and services.

Before you call us please have one of the following items handy:

- your Customer Reference Number or Concession card
- Medicare card
- Driver's Licence

It's important to stay on the line when you call us. If you hang up and call back, you may end up waiting longer.



Freecall Indigenous contact numbers:

Centrelink Indigenous Call Centre
Freecall™ 1800 136 380

Indigenous Debt Recovery Line
Freecall™ 1800 138 193

ADSTUDY Freecall™ 1800 132 317

Income Management Freecall™ 1800 132 594

Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.



Online

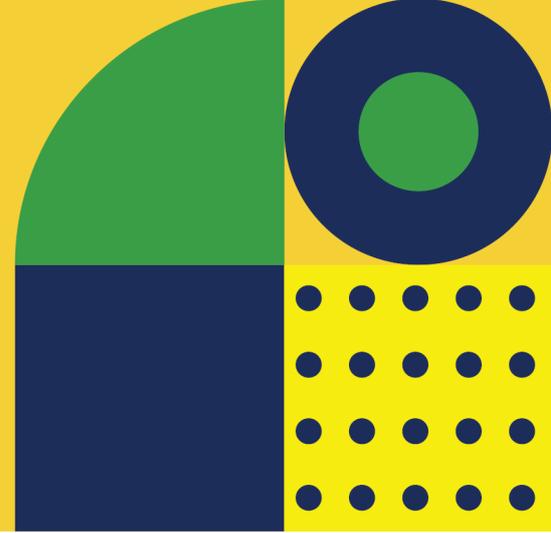
You can use myGov to access Medicare, Centrelink and Child Support services. Go to my.gov.au

You can also access these services through our Express Plus mobile apps.

Go to servicesaustralia.gov.au/selfservice for more information.

COMMUNITY

News & Updates



Government of Western Australia
WA Country Health Service



We've made **improvements** to the
**Patient Assisted
Travel Scheme (PATS)**

Image: ©Tourism Western Australia

COMMUNITY

News & Updates



Government of Western Australia
WA Country Health Service

PATS process and forms have changed

(Patient Assisted Travel Scheme)

Your GP no longer needs to sign your PATS application form

What is the new process?

- 1** You complete a PATS application form and include any requests for consideration outside the current guidelines.
- 2** You submit your PATS application form in person, by post, fax or email to your local PATS office.
- 3** Your application will be assessed internally by WACHS. Your GP may be contacted for additional information, as required to support the decision.



Ready to get started?

Contact your local PATS team or scan the QR code to visit the PATS internet page.

Kalgoorlie
(08) 9080 5681

PATS.Kalgoorlie@health.wa.gov.au

Esperance
(08) 9079 8101

patsesperance@health.wa.gov.au

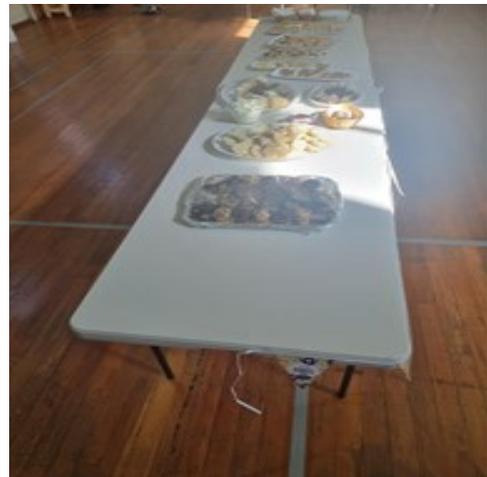


PHOTOS OF THE Lions Cancer Institute Screening Clinic



Cr Jill Dwyer handing over a cheque donation to the Lions Cancer Institute Screening Clinic

PHOTOS OF THE Biggest Morning Tea





PHOTOS OF THE Menzies Cyclclassic 2023





PHOTOS OF THE Menzies Cyclclassic 2023



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• MENZIES NURSING POST •
NURSES DAY



Date	Time
Wednesday 7 June	9.30am
Wednesday 5 July	9.30am
Wednesday 2 August	9.30am

Call 08 9080 4370 for Community Nurse

EMERGENCY

24 HOURS - CALL 000

POISON INFORMATION

24 HOURS - CALL 13 11 26

**If Centre unattended & in need of
immediate health advice**

24 HOURS HOTLINE - CALL 1800 022 222



Royal Flying Doctor Service

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FREE DELIVERY SERVICE TO MENZIES

Phone, fax or email your scripts / order to Leonora Pharmacy direct or ask at the Visitor Information Centre to fax your scripts / order through to the pharmacy (this includes non prescription items).

Collect and pay for your order at the Menzies Visitor Information Centre after 2pm the following day.

LEONORA PHARMACY RESPECTS YOUR RIGHTS TO PRIVACY

Please be assured that all prescription and non-prescription items will be sent in a sealed bag.

Leonora Pharmacy Phone: (08) 9037 6820

Email: leonorapharmacy@iinet.net.au



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HELP YOURS BY BECOMING A ST JOHN AMBULANCE WA VOLUNTEER TODAY.

Volunteers are important people who donate their time to help others. Your community relies on local volunteers to keep this vital service running.

To find out more about making a real difference in your community visit www.stjohnchangelives.com.au or call 1800 069 393.

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Caravan and Camping

The Menzies Caravan Park is conveniently located next to the Visitor Centre which is also the booking agent. Entry via Brown Street Menzies.

Modern amenities including twenty six powered sites, 6 unpowered sites, two self contained cabins one having disabled facilities, two ablution blocks, disabled access ablution and Camp Kitchen .

There is a black water dump point within the park and pets are welcome but must be on a lead at all times.

For bookings and enquiries call 08 9024 2702 Monday to Friday 8.30am to 4.30pm all other hours call our caretaker 0473 633 149 or Email cso@menzies.wa.gov.au or bookings@menzies.wa.gov.au

Free camping sites are provided by the shire of Menzies at Lake Ballard (51kms West of Menzies) and Niagara Dam (65kms North East of Menzies) Facilities at these sites include toilets, BBQs and

rubbish bins. Non potable water is provided at Lake Ballard.

Please respect these facilities and put rubbish in the bins provided, and use facilities for the purpose they are intended.

TRAVELLING WITH PETS

Please be aware that there are regular aerial drops of 1080 poison baits in the Goldfields area in attempt to combat feral animals.

Please use caution and take care when in these areas.

AUTOMATED EXTERNAL DEFIBRILLATOR

Located on Shenton Street outside of the Community Resource Centre .





Menzies Community Resource Centre

Located at the corner of Shenton and Brown Streets Menzies is your local access point offering a range of services.

Opening hours Monday to Friday
8.30am to 4.30pm

Call us today on (08) 9024 2702
Or email: cso@menzies.wa.gov.au

Services Include:

- Visitor Information
- Public Library
- Community Postal Agency
- StarTrack Courier
- Toll Freight Line Agency
- Free Government Access Point
- Internet Access Point
- Conference and Meeting Room Hire

1080 BAITING in this area is a risk to domestic pets

Using 1080 poison are carried out across Western Australian, including this area, and are aimed at controlling wild dogs, feral cats, feral pigs, foxes and rabbits. The poison baits remain toxic for many months. You need to exercise caution. Domestic pets should be kept close and under control at all times. Owners may consider the use of leads and muzzles for their domestic pets.

**DO NOT RELY ON WARNING SIGNS
WARNING SIGNS ARE PLACED WHERE
APPLICABLE HOWEVER THEY MAY BE
DAMAGED, REMOVED, VANDALISED OR
DESTROYED.**

1080 baiting is part of an integrated pest management program protecting livestock from death

and injury reducing the impact on pastoral and agricultural production, and helping to preserve the unique flora and fauna of WA. Baits are not intentionally laid in public areas such as road reserves, parking bays, rest stops or roadhouses however can be inadvertently moved into these areas by animals and birds.

1080 is an S7 Poison



1080 baiting is part of an integrated pest management program protecting livestock from death

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GRT EXPRESS TIMETABLE

Kalgoorlie to Laverton

Express	Time
Kalgoorlie Railway Station	10am
Kalgoorlie Visitor Centre	10:15 am
Menzies	11:40 am
Kooynie Turnoff	12:05 pm
Leonora - arrive	12:45pm
Leonora - depart	1:00 pm
Murrin Murrin Turnoff	1:45 pm
Mt Morgan Turnoff	1:55 pm
Laverton	2:30 pm

Laverton to Kalgoorlie

Express	Time
Laverton	10am
Mt Morgan Turnoff	10:30 am
Murrin Murrin Turnoff	10:40 am
Leonora - arrive	11:15 am
Leonora - depart	11:30 am
Kooynie Turnoff	12:00 pm
Menzies	12:30 pm
Kalgoorlie	2:00 pm

BOOKINGS & ENQUIRIES 1800 620 440 or (08) 8982 6000
PURCHASE TICKET ONLINE www.goldrushtours.com.au



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MENZIES MATTERS deadlines for publication

If you have anything you would like to have included in the MENZIES MATTERS please contact Debbie Pianto at the Menzies Visitor Centre on 9024 2702 or email to cso@menzies.wa.gov.au

The deadline for each month is the LAST DAY OF THE MONTH

General Information notices are welcome, as are notification of the upcoming local events.

If you have recipes, gardening tips or ideas for any other page are all welcomed.

The Menzies Matters is available online through the Shire's website and Facebook page.

Hardcopy are distributed at the Admin Office reception, CRC reception, Kookynie Hotel, Menzies Hotel, Donna's Diner, and in every private mail box at the Post Office.

The Shire also sends an electronic copy to community members who request to receive through their personal email. If you would like to receive an electronic copy please email cso@menzies.wa.gov.au.

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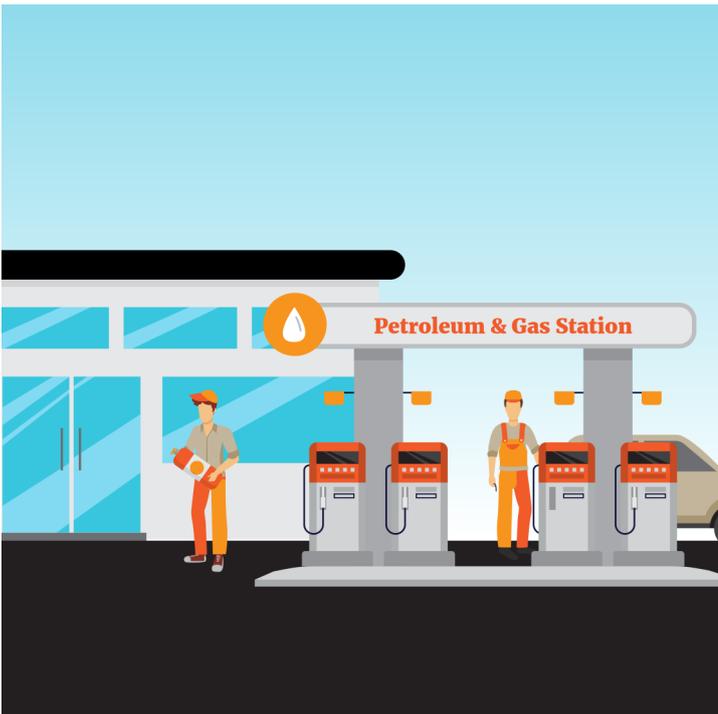
Advertisements



Happy Birthday

If someone in your family or someone you care for is celebrating a birthday, we would love to share your special birthday message.

Please send to cso@menzies.wa.gov.au or come and see us at the CRC and we'll do our best to publish them and help make their day!



eaglepetroleum

**UNLEADED & DIESEL FUEL
are now available in the
Menzies Town Centre**

SELF-SERVE via pre-paid debit / credit card

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FREE RAT TEST KIT QUANTITY LIMITED



WHERE TO COLLECT: MENZIES CRC

WHEN: MONDAY - FRIDAY

TIME: 8:30AM-4:30PM

PHONE: 08 9024 2702

Proudly supported by:



Department of
Primary Industries and
Regional Development



Government of Western Australia
WA Country Health Service

Golden Quest Discovery Trail

GO ON YOUR JOURNEY

Download on the
App Store

GET IT ON
Google Play

www.goldenquesttrail.com

★ FIGHT *the* BITE ★



**PROTECT
YOURSELF**

against

**DISEASE-CARRYING
MOSQUITOES**



★ **COVER UP. REPEL. CLEAN UP.** ★



**WEAR LONG,
LOOSE-FITTING,
CLOTHING.**



**USE INSECT
REPELLENT.**



**REMOVE THE
WATER THEY
BREED IN.**

Mosquitoes can spread serious and potentially deadly diseases.
For more information contact the Department of Health or visit:

www.healthywa.wa.gov.au/ **FIGHTTHEBITE**



Government of **Western Australia**
Department of Health

Events Calendar

June 2023

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
29	30	31	1	2	3	4
					Cyclassic	Cyclassic
5	6	7	8	9	10	11
		RFDS				Adele Art Classes
12	13	14	15	16	17	18
Centre care						Adele Art Classes
19	20	21	22	23	24	25
						Adele Art Classes
26	27	28	29	30	1	2
Centre care			Ordinary Council Meeting Audit and Risk meeting			