



# Shire of Menzies

*Our Vision: To be a prosperous, sustainable and dedicated community in which all residents are able to participate in decision making and benefit from the Shire's many opportunities and*



Corporate Business Plan 2019 – 2023

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# Integrated Planning and Reporting Framework

This Corporate Business Plan 2019 – 2023, together with the Strategic Community Plan 2013 - 2023, is the Shire of Menzies's Plan for the Future and has been prepared to achieve compliance with the *Local Government (Administration) Regulations 1996*.

Under *Local Government (Administration) Regulations 1996 Regulation 19DA (3)*, a Corporate Business Plan is to:

- a) set out, consistent with any relevant priorities included in the Strategic Community Plan for the district, a local government's priorities for dealing with the objectives and aspirations of the community in the district; and
- b) govern a local government's internal business planning by expressing a local government's priorities by reference to operations that are within the capacity of the local government's resources; and
- c) develop and integrate matters relating to resources, including asset management, workforce planning and long-term financial planning.

In the preparation of the annual budget the local government is to have regard to the contents of the Plan for the Future in terms of Section 6.2(2) of the *Local Government Act 1995*.

Development of the Plan has also been influenced by the Department of Local Government, Sport and Cultural Industries Framework and Guidelines for Integrated Planning and Reporting.

## Strategic Community Plan

The Shire of Menzies community were invited to share their vision, aspirations and objectives for the future of the Shire of Menzies during the development of the Strategic Community Plan 2013-2023. The Plan subsequently has been reviewed and updated to reflect the community aspirations.

This information provided a valuable insight into the key issues and aspirations, as held by the local community. Importantly for the Council, these views have helped establish clear priorities and shaped the visions, values, objectives and strategies contained within the Strategic Community Plan 2013-2023. This Plan requires a major review in conjunction with community consultation, which is planned to be undertaken in the coming year.

The following four key strategic objectives are defined within the Plan.

- **Local Economy:** The integration of economic, social, cultural and environmental dimensions in the way the shire develops;
- **Community:** Effective community participation in significant decisions about the Shire of Menzies's direction and future;
- **Civic Leadership:** Leadership, transparency, accountability, proper management, community engagement, effective services, equitable access and organisational capacity building; and
- **Heritage:** The exchange of good practice, support and management of the natural and built environment within the Shire of Menzies.

# Integrated Planning and Reporting Framework (continued)

## Corporate Business Plan

Achieving the community's vision and the Shire's strategic objectives requires the development of actions to address each strategy contained within the Strategic Community Plan. Careful operational planning and prioritisation is required to achieve the objectives and desired outcomes due to the limited resources available. This planning process is formalised by the development of our Corporate Business Plan. The Corporate Business Plan then converts the Strategic Community Plan into action through the adoption of an Annual Budget.

Actions requiring funding will only be undertaken once approved within the statutory budget and subject to funding availability. Along with achieving the community aspirations and objectives, the Corporate Business Plan draws on information contained within the following strategic documents.

## Asset Management Plan

The Shire has developed an Asset Management Plan for major asset classes in accordance with Council's Asset Management Policy. The Asset Management Plan forms a component of an overall Asset Management Strategy which addresses the Shire's current processes and sets out the steps required to continuously improve the management of Shire controlled assets.

Capital renewal estimates contained within the Asset Management Plan have been included to the extent the financial and workforce resources are available to enable the renewals to occur.

## Long Term Financial Plan

The Shire of Menzies is planning for a positive and sustainable future. The Shire seeks to maintain, and where possible, improve service levels into the future while maintaining a healthy financial position.

During the development of this Corporate Business Plan, the Long Term Financial Plan was considered to ensure integration with this Plan, resulting in an update to the capital works program. A review of the Long Term Financial Plan is planned during 2019/20 where detailed results of capital works program updates will be prepared for future reporting and planning.

## Workforce Plan

The Workforce Plan provides the workforce management and resource strategies necessary to deliver the objectives, outcomes and strategies of the Shire's Strategic Community Plan.

Workforce issues have been considered during the development of this Corporate Business Plan and the financial impacts of the Plan captured within the Long Term Financial Plan. A combination of workforce and financial constraints has influenced the prioritisation of actions within this Plan.

## Review of Plan

In accordance with statutory requirements, the Corporate Business Plan is to be reviewed and updated annually to assess the progress of projects and realign the Plan's actions and priorities based on current information and available funding. A minor review of the Corporate Business Plan 2014-2018 was undertaken in June 2019. Following the planned major review of the Strategic Community Plan, this Corporate Business Plan will be updated to align to the new Strategic Community Plan.

## Capital Program

A number of projects are forecast to be undertaken during the life of the Plan, which result in additional capital expenditure. The projects include new, expansion, upgrade and renewal of assets and are detailed in the forecast capital expenditure provided in the Long Term Financial Plan (LTFP).

A number of the projects listed in the LTFP are reliant on external contributions, should these not be received the project may be deferred until adequate funding is available.

Action	Project	2019-20 \$	2020-21 \$	2021-22 \$	2022-23 \$
2.6.1.1	Buildings Renewal	200,000	250,000		
3.4.1.4	New Staff Housing	600,000			
4.6.1.1	Buildings Renewal			256,750	263,682
2.4.2.2	Other Infrastructure	100,000	150,000	30,000	30,000
2.4.2.2	Parks and Gardens	100,000	175,000	150,000	100,000
4.4.1.2	Parks and Gardens	100,000	175,000	150,000	100,000
1.5.1.3	Plant Replacement Program	420,053	229,556	777,801	1,039,637
1.5.1.3	Menzies North West	980,898	1,007,382	1,034,581	1,062,514
1.5.1.3	Evanstone (~5km)	500,000	500,000		
1.5.1.3	Town Streets – construction	191,831	197,011	202,331	207,794
1.5.1.3	Town Streets – reseal	73,332	75,312	77,345	79,433
1.5.1.3	Roads Provision (inc Tjuntjuntjarra Access Rd & Yarri Rd)	536,667	537,000	767,000	667,000
<b>Total</b>		<b>3,802,781</b>	<b>3,296,261</b>	<b>3,445,808</b>	<b>3,550,060</b>

# Service Delivery

The Shire of Menzies delivers services to its community in line with its vision, values and the four key strategic objectives set out within the Strategic Community Plan. Each of the four objectives has several outcomes the Shire seeks to achieve over the 10+ years of the Strategic Community Plan.

The table below summarises the desired outcomes under each of the four key strategic objectives. Strategies and detailed actions to achieve these outcomes have been developed and are detailed on the following pages.

## Local Economy

### *Sustainable local economy encouraged*

- |             |                                                                                                                                                                  |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome 1.1 | <b>Land Development:</b> Adequate land for commercial, industrial and residential purposes                                                                       |
| Outcome 1.2 | <b>Mining Partnership:</b> Working in partnership with the local mining industry to formalise service levels and funding arrangements to deliver mutual benefits |
| Outcome 1.3 | <b>Emerging Industries:</b> Collaborate and support local emerging industries such as sandalwood crops and industrial salt production to deliver mutual benefits |
| Outcome 1.4 | <b>Reliable Utilities:</b> Lobby State Government service providers for reliable access to power and water with the capacity to meet future demand               |
| Outcome 1.5 | <b>Safe and Useable Road Network:</b> Provide all seasons access to major roads where practicable                                                                |
| Outcome 1.6 | <b>Commercial and Industrial Growth:</b> Facilitate Commercial and Service Industry Growth                                                                       |
| Outcome 1.7 | <b>Tourism Growth:</b> Promote and develop Menzies as a regional place to visit                                                                                  |

## Community

### *Maintain a Strong Sense of Community*

- |             |                                                                                                                                                                                                                                                                                                                                         |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome 2.1 | <b>Health and Wellbeing:</b> Ensure community health and wellbeing by: managing cactus, domestic animals and stray stock; adequate access to health services; appropriate power, water, sanitation and septic infrastructure                                                                                                            |
| Outcome 2.2 | <b>Essential Services:</b> Adequate and appropriate essential services are available. Continue to recognize and support volunteers: encourage community initiatives; provide opportunities to acknowledge the valuable contribution of volunteers                                                                                       |
| Outcome 2.3 | <b>Recreational Facilities:</b> Logical and affordable recreation facilities                                                                                                                                                                                                                                                            |
| Outcome 2.4 | <b>Connected Community:</b> Strengthen community cohesiveness and participation. Continue to develop the main street in Menzies. Encourage large scale events that celebrate local life and attract visitors. Continue to provide facilities for visiting services, community members and visitors, such as a Community Resource Centre |
| Outcome 2.5 | <b>Community Needs and Services:</b> Ensure access to quality services to meet changing needs within the community                                                                                                                                                                                                                      |
| Outcome 2.6 | <b>Quality Built Environment:</b> Logical and affordable upgrades and maintenance of infrastructure and assets                                                                                                                                                                                                                          |
| Outcome 2.7 | <b>Increased Capacity and Accommodation Choices:</b> Construction of a variety of new housing. Provision of caravan and camping facilities                                                                                                                                                                                              |
| Outcome 2.8 | <b>Community Identity:</b> Maintain effective representation of the local community's identity: continue to develop the main street in Menzies; increase communication and tourism signage throughout the Shire; review Shire logo and promotional materials.                                                                           |

# Service Delivery

## Civic Leadership

### *Active Civic Leadership Achieved*

Outcome 3.1	<b>Sustainability:</b> Improve the sustainability of the Shire of Menzies
Outcome 3.2	<b>Regional and Onsite Record Keeping:</b> Completion of Regional Records Facility; implementation of standard internal record keeping
Outcome 3.3	<b>Reliable Emergency Services:</b> Support local Bushfire Brigades and St Johns Ambulance Sub-Centre
Outcome 3.4	<b>Sustainable Shire Workforce:</b> Develop workforce capability retain and attract the right people to do the work
Outcome 3.5	<b>Sustainable Resource Management:</b> Ensure resources are managed effectively. Prepare timely accurate reports on the Shire's activities, budgets, plans and performance
Outcome 3.6	<b>Council and Community Leadership:</b> Provide leadership and advocacy on behalf of the community
Outcome 3.7	<b>Community Engagement:</b> Continue to engage in effective communication and collaboration with community members. Shire representatives involved in local initiatives with community group. Review plans with community consultation in alignment with community engagement policy

## Heritage

### *Heritage and Natural Assets Conserved*

Outcome 4.1	<b>Natural Environment Conserved:</b> Protect and preserve natural environment
Outcome 4.2	<b>"Inside Australia" and Lake Ballard Protected:</b> Manage and maintain the Lake Ballard Reserve
Outcome 4.3	<b>Niagara Dam Protected:</b> Manage and maintain the Niagara Dam and camping area where practicable
Outcome 4.4	<b>Sculptures in Town to Attract and Inform:</b> Increase the number and maintain sculptures in Menzies and Kookynie
Outcome 4.5	<b>Preservation of Indigenous Culture and Heritage:</b> Work with Menzies Aboriginal Corporation and Tjuntjuntjara community to appropriately preserve indigenous culture and heritage
Outcome 4.6	<b>Built Environment Preserved:</b> Restore and maintain historical buildings and places as financially able

As the Shire strives to achieve these outcomes, the community will be kept informed of the progress by means of the Annual Report.

# Local Economy

## *Sustainable local economy encouraged*

The following tables reflect the future actions to be undertaken for each strategy. The prioritisation of the actions is reflected by a square indicating when the action is planned to be undertaken.

### Outcome 1.1 Land Development: Adequate land for commercial, industrial and residential purposes

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.1.1 Facilitate land availability for development	1.1.1.1 Review land availability and current demand level	■		■		➔
1.1.2 Ensure Town planning scheme is effective	1.1.2.1 Review Town Planning Scheme	■				➔
1.1.3 Encourage industry growth	1.1.3.1 Ensure adequate provision for land use requirements included in the Town Planning Scheme	■				➔
	1.1.3.2 Encourage value add tertiary industries to support primary industry	■	■	■	■	➔

### Outcome 1.2 Mining Partnership: Working in partnership with the local mining industry to formalise service levels and funding arrangements to deliver mutual benefits

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.2.1 Provide effective transport network	1.2.1.1 Maintain transport infrastructure in line with Asset Management Plan	■	■	■	■	➔
1.2.2 Work with key stakeholders to formalise service levels and funding arrangements	1.2.2.1 Develop, maintain and implement framework for managing development contributions		■	■	■	➔
	1.2.2.2 Develop, maintain and implement framework for managing community benefit contributions		■	■	■	➔

### Outcome 1.3 Emerging Industries: Collaborate and support local emerging industries such as sandalwood crops and industrial salt production to deliver mutual benefits

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.3.1 Encourage local emerging industries	1.3.1.1 Collaborate and support local emerging industries to deliver mutual benefits	■	■	■	■	➔

### Outcome 1.4 Reliable Utilities: Lobby State Government service providers for reliable access to power and water with the capacity to meet future demand

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.4.1 Lobby for reliable and adequate access to utilities	1.4.1.1 Ensure properties in the designated area have Horizon power service and water corporation meter connected	■	■	■	■	➔

# Local Economy

*Sustainable local economy encouraged*

## Outcome 1.5 Safe and Useable Road Network: Provide all seasons access to major roads where practicable

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.5.1 Provide all seasons access to major roads	1.5.1.1 Prioritise Riverina and Sandstone Roads in asset management planning to provide all seasons access	■	■	■	■	→
	1.5.1.2 Complete and implement road safety management / action plan					→
	1.5.1.3 Maintain and implement asset management planning, aligned with long term financial planning	■	■	■	■	→
	1.5.1.4 Review capital works plan and facilities maintenance, in line with annual and long term financial planning	■	■	■	■	→

## Outcome 1.6 Commercial and Industrial Growth: Facilitate Commercial and Service Industry Growth

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.6.1 Facilitate commercial and service industry growth	1.6.1.1 Actively promote local business development	■	■	■	■	→

## Outcome 1.7 Tourism Growth: Promote and develop Menzies as a regional place to visit

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
1.7.1 Promote and develop Menzies as a regional place to visit	1.7.1.1 Participate and complete development of a regional tourism plan	■	■	■	■	→
	1.7.1.2 Support the local visitor centre	■	■	■	■	→
	1.7.1.3 Build tourism capability through events, arts, history, walkways, and cultural experiences	■	■	■	■	→
	1.7.1.4 Maintain 'place making' and community art/ garden initiatives in Main Street	■	■	■	■	→

### Measuring our progress

Indicator	Target
Council facility   local business visitors	Increase in number of visitors
Alternate energy sources available	Maintain   increase connections to Council facilities
Development   building approvals	Increase in applications and approvals

# Community

Maintain a strong sense of community

## Outcome 2.1 Health and Wellbeing: Ensure community health and wellbeing by: managing cactus, domestic animals and stray stock; adequate access to health services; appropriate power, water, sanitation and septic infrastructure

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						→
2.1.1 Support pest and weed control within the district	2.1.1.1 Effective management of cactus, domestic animals and stray stock	■	■	■	■	→
	2.1.1.2 Maximise external funding for pest and weed control	■	■	■	■	→
2.1.2 Seek adequate medical and health services	2.1.2.1 Lobby for adequate access to health services	■	■	■	■	→
2.1.3 Ensure appropriate power, water, sanitation and septic infrastructure	2.1.3.1 Provide high quality regulatory services	■	■	■	■	→
	2.1.3.2 Lobby for appropriate power, water, sanitation and septic infrastructure	■	■	■	■	→

## Outcome 2.2 Essential Services: Adequate and appropriate essential services are available. Continue to recognize and support volunteers: encourage community initiatives; provide opportunities to acknowledge the valuable contribution of volunteers

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						→
2.2.1 Support provision of emergency services and encourage community volunteers	2.2.1.1 Work with key stakeholders and community to recognize and support volunteers	■	■	■	■	→
	2.2.1.2 Encourage and support community initiatives	■	■	■	■	→
	2.2.1.3 Provide opportunities to acknowledge the valuable contribution of volunteers	■	■	■	■	→

## Outcome 2.3 Recreational Facilities: Logical and affordable recreation facilities

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						→
2.3.1 Maintain and enhance recreation facilities	2.3.1.1 Maintain recreation facilities in line with asset management plan	■	■	■	■	→
	2.3.1.2 Complete the Recreation Facilities Development Plan					→

# Community

*Maintain a strong sense of community*

**Outcome 2.4** Connected Community: Strengthen community cohesiveness and participation. Continue to develop the main street in Menzies. Encourage large scale events that celebrate local life and attract visitors. Continue to provide facilities for visiting services, community members and visitors, such as a Community Resource Centre

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
2.4.1 Actively promote and support community events and activities within the district	2.4.1.1 Implement 'place making' and community art/ garden initiatives in Main Street	■	■	■	■	➔
	2.4.1.2 Actively promote and support local events and activities	■	■	■	■	➔
2.4.2 Community services and infrastructure meeting the needs of the district	2.4.2.1 Continue to provide facilities for visiting services, community members and visitors	■	■	■	■	➔
	2.4.2.2 Maintain and renew infrastructure in line with the Asset Management Plans	■	■	■	■	➔
	2.4.2.3 Participate in development of a regional plan for the provision of aged care services	■				
	2.4.2.4 Complete and implement plan to deliver specific youth activities and opportunities	■	■	■	■	➔
	2.4.2.5 Complete and implement plan to support cultural experiences (events, festivals, crafts and entertainment)	■	■	■	■	➔

**Outcome 2.5** Community Needs and Services: Ensure access to quality services to meet changing needs within the community

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
2.5.1 Facilitate community safety, security and well being	2.5.1.1 Define role, level of service, and develop partnerships for delivery	■	■	■	■	➔
	2.5.1.2 Facilitate improved regional health and education services	■	■	■	■	➔

# Community

*Maintain a strong sense of community*

## Outcome 2.6 Quality Built Environment: Logical and affordable upgrades and maintenance of infrastructure and assets

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						→
2.6.1 Ongoing assessment of services and infrastructure	2.6.1.1 Maintain and renew infrastructure in line with the Asset Management Plans	■	■	■	■	→

## Outcome 2.7 Increased Capacity and Accommodation Choices: Construction of a variety of new housing. Provision of caravan and camping facilities

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						→
2.7.1 Support the community to address housing issues as well as enhancing and maintaining local attractions and associated infrastructure	2.7.1.1 Review land use strategy and policies	■	■	■	■	→
	2.7.1.2 Facilitate affordable and sustainable housing options	■	■	■	■	→
	2.7.1.3 Provision of caravan and camping facilities	■	■	■	■	→
	2.7.1.4 Advocate relevant agencies on behalf of the community to access appropriate services	■	■	■	■	→

## Outcome 2.8 Community Identity: Maintain effective representation of the local community's identity; continue to develop the main street in Menzies; increase communication and tourism signage throughout the Shire; review Shire logo and promotional materials

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						→
2.8.1 Effective representation of the local community identity	2.8.1.1 Continue to develop and maintain the main street in Menzies	■	■	■	■	→
	2.8.1.2 Review Shire branding and style guide		■			

### Measuring our progress

Indicator	Target
Local volunteer base	Maintain   Increase
Community activities   events	Maintain   Increase
Partnerships with private and public bodies	Maintain   Increase

# Civic Leadership

## Active Civic Leadership Achieved

### Outcome 3.1 Sustainability: Improve the sustainability of the Shire of Menzies

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.1.1 Provide strategic leadership	3.1.1.1 Support and implement the Integrated Planning and Reporting Framework	■	■	■	■	➔

### Outcome 3.2 Regional and Onsite Record Keeping: Participation in Regional Records Facility; implementation of standard internal record keeping

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.2.1 Maintain a high level of corporate governance, responsibility and accountability	3.2.1.1 Review and implement Record Keeping Plan	■		■		➔
	3.2.1.2 Active participant of Regional Records Facility	■	■	■	■	➔

### Outcome 3.3 Reliable Emergency Services: Support local Bushfire Brigades and St Johns Ambulance Sub-Centre

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.3.1 Advocate and actively support emergency management and services	3.3.1.1 Lobby for regular and adequate support of volunteers	■		■		➔
	3.3.1.2 Continue to support emergency service volunteers	■	■	■	■	➔
	3.3.1.3 Active involvement with the Local Emergency Management Committee (LEMC)	■	■	■	■	➔

### Outcome 3.4 Sustainable Shire Workforce: Develop workforce capability to retain and attract the right people to do the work

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.4.1 Maintain organisational policies and strategies for the attraction and retention of quality employees	3.4.1.1 Review and maintain effective workforce planning	■	■	■	■	➔
	3.4.1.2 Ensure implementation and commitment to continual workplace health and safety improvement	■	■	■	■	➔
	3.4.1.3 Provide opportunities for training and development for staff	■	■	■	■	➔
	3.4.1.4 Provision of quality housing for key staff to maintain a locally based workforce	■				

# Civic Leadership

## Active Civic Leadership Achieved

### Outcome 3.5 Sustainable Resource Management: Ensure resources are managed effectively. Prepare timely accurate reports on the Shire's activities, budgets, plans and performance

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.5.1 Maintain a high level of corporate governance, responsibility and accountability	3.5.1.1 Seek to deliver best practice services and outcomes within resource capacity	■	■	■	■	→
	3.5.1.2 Develop and maintain strategic plans	■	■	■	■	→
	3.5.1.3 Maintain effective policies, procedures and practices	■	■	■	■	→
	3.5.1.4 Demonstrate sound financial planning and management	■	■	■	■	→
	3.5.1.5 Seek a high level of legislative compliance and effective internal controls	■	■	■	■	→

### Outcome 3.6 Council and Community Leadership: Provide leadership and advocacy on behalf of the community

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.6.1 Provide leadership to the community, staff and wider region	3.6.1.1 Effectively represent and promote the Shire of Menzies	■	■	■	■	→
	3.6.1.2 Collaborate with regional partners, key stakeholders and other organisations to enhance community services and infrastructure	■	■	■	■	→
	3.6.1.3 Lobby and advocate for improved services, infrastructure and access	■	■	■	■	→

### Outcome 3.7 Community Engagement: Continue to engage in effective communication and collaboration with community members. Shire representatives involved in local initiatives with community groups. Review plans with community consultation in alignment with community engagement policy

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
3.7.1 Effective communication and engagement with community	3.7.1.1 Ongoing communication and engagement with community	■	■	■	■	→
3.7.2 Promote and advocate for the community and district	3.7.2.1 Actively promoting and advocating on behalf of the community	■	■	■	■	→
	3.7.2.2 Participation with key stakeholders and committees	■	■	■	■	→

## Measuring our progress

Indicator	Target
Elected members representation	Maintain participation on boards and committees
Strategic plans and reports	Maintain currency
Statutory financial ratios	Maintain healthy ratios

# Heritage

## Heritage and Natural Assets Conserved

### Outcome 4.1 Natural Environment Conserved: Protect and preserve natural environment

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023 →
4.1.1 Protect and preserve our natural environment	4.1.1.1 Develop a marketing plan to promote the significant natural features of the shire		■			
	4.1.1.2 Support programs to eradicate pest plants and animals	■	■	■	■	→
	4.1.1.3 Ensure restricted vehicle access to fragile areas	■	■	■	■	→

### Outcome 4.2 “Inside Australia” and Lake Ballard Protected: Manage and maintain the Lake Ballard Reserve

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023 →
4.2.1 Manage and maintain the Lake Ballard Reserve	4.2.1.1 Maintain infrastructure in line with asset management plan	■	■	■	■	→
	4.2.1.2 Review Local Laws in relation to vehicle access		■			→
	4.2.1.3 Liaise with Australia’s Golden Outback and key stakeholders to promote Lake Ballard Reserve	■	■	■	■	→

### Outcome 4.3 Niagara Dam Protected: Manage and maintain the Niagara Dam and camping area where practicable

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023 →
4.3.1 Manage and maintain the Niagara Dam and camping area	4.3.1.1 Maintain infrastructure in line with asset management plan	■	■	■	■	→

### Outcome 4.4 Sculptures in Town to Attract and Inform: Increase the number and maintain sculptures in Menzies and Kookynie

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023 →
4.4.1 Enhance and maintain local attractions and infrastructure	4.4.1.1 Maintain sculptures and information boards in consultation with the artists	■	■	■	■	→
	4.4.1.2 Increase number of sculptures in Menzies and Kookynie			■		

# Heritage

## Heritage and Natural Assets Conserved

### Outcome 4.5 Preservation of Indigenous Culture and Heritage: Work with Menzies Aboriginal Corporation and Tjuntjuntjara community to appropriately preserve indigenous culture and heritage

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						➔
4.5.1 Preserve our culture and heritage	4.5.1.1 Collaborate with key stakeholders to develop a complete register of sites to be protected	■	■	■	■	➔
	4.5.1.2 Collaborate with key stakeholders to develop appropriate information for public use and distribution regarding the culture, heritage, significant sites		■			

### Outcome 4.6 Built Environment Preserved: Restore and maintain historical buildings and places as financially able

Strategy	Actions	2019-20	2020-21	2021-22	2022-23	2023
						➔
4.6.1 Maintain our heritage assets	4.6.1.1 Develop a program for the preservation and restoration of buildings in Menzies, Kookynie, Goongarrie in line with asset management plan	■	■	■	■	➔

## Measuring our progress

Indicator	Target
Statutory asset management ratios	Improve   Maintain healthy ratios
Infrastructure maintenance and renewal	In line with budget

## Services and Facilities

Services and facilities provided by the Shire have been linked with the relevant strategies in the Strategic Community Plan in the following table. The table provides a connection between the services and facilities and the desired outcomes and community vision for the Shire of Menzies.

Services   Facilities   Support	Local Economy	Community	Civic Leadership	Heritage
Customer service			3.6.1	
Community consultation   engagement			3.7.1	
Strategic planning			3.1.1	
Town planning	1.1.2			
Economic development	1.1.3, 1.3.1, 1.6.1			
Lake Ballard Reserve				4.2.1
Tourism management	1.7.1	2.4.2		
Event management		2.4.1		
Emergency services   fire control		2.2.1	3.3.1	
Ranger services		2.1.3		
Natural resource management				4.1.1
Rubbish kerbside collection		2.1.3		
Building control		2.1.3		
Health administration   inspection		2.1.3		
Parks   gardens   reserves		2.4.1, 2.4.2		
Town beautification   landscaping		2.4.1, 2.8.1		
Sport   recreation facilities		2.3.1		
Council buildings   heritage assets				4.6.1
Caravan park		2.7.1		
Airstrip		2.6.1		
Library   library services   Post office		2.4.2, 2.5.1		
Visitor Centre   Community Resource Centre	1.7.1			
Cemetery management		2.6.1		
Roads infrastructure	1.2.1, 1.5.1			
Street lighting	1.4.1			
Public toilets	1.7.1			
Waste management facility		2.1.3		
Medical   health services		2.1.2, 2.5.1		
Youth services		2.4.2		
Aged   disabled services		2.4.2		
Indigenous relations	1.2.2			4.5.1
Support for volunteers			3.3.1	

# Strategic Risk Management

It is important to consider the external and internal context in which the Shire of Wiluna operates, relative to risk, to understand the environment in which the Shire seeks to achieve its strategic objectives. The factors identified and considered during the preparation of this Plan are:

External Factors	Internal Factors
Increasing community expectations in relation to service levels and service delivery	The objectives and strategies contained in the Council's current Strategic Community Plan
Rapid changes in information technology changing the service delivery environment	The timing and actions contained in the Council's Corporate Business Plan
Increased compliance requirements due to Government Policy and Legislation	Organisational size, structure, activities and location
Cost shifting by Federal and State Governments	Human resourcing levels and staff retention
Reducing external funding for infrastructure and operations	The financial capacity of the Shire
Changes in mining and pastoral practices and the associated social impacts	Allocation of resources to achieve strategic outcomes
Climate change and subsequent response	Maintenance of corporate records

## References and Acknowledgement

Reference to the following documents or sources were made during the preparation of the Corporate Business Plan:

- Shire of Menzies Strategic Community Plan 2013 – 2023;
- Council website: [www.menzies.wa.gov.au](http://www.menzies.wa.gov.au); and
- Shire of Menzies Corporate Business Plan 2013-2016.

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### Disclaimer

This Plan has been prepared for the exclusive use of the Shire of Menzies.

This Plan contains quantitative and qualitative statements, including projections, estimates, opinions and forecasts concerning the anticipated future performance of the Shire of Menzies, based on a large number of assumptions, and will be, subject to significant uncertainties and contingencies many, if not all, of which are outside the control of the Shire of Menzies.

This Plan is supplied in good faith for public information purposes and the Shire accepts no responsibility for any loss occasioned by any person acting or refraining from action as a result of reliance on the Plan.

### Document Management

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